



hCup

The innovative App to access the Health Booking System via smartphone



Exprivia innovates its line with the birth of the **hCup** app to access advanced booking services for health care easily via smartphone. The solution offers huge advantages: everyone could book, cancel and refer to his or her own health services records comfortably from everywhere seven days a week 24 hours a day. It would be possible to pay on-line by credit card or paypal and download a medical report on a device easily and quickly.



Log in

- User login is easy and quick: all you need is to fill out a registration form with the Fiscal Code (i.e. Social Security Number or National Insurance Number) and the Health Insurance Card Number and send it to the user's management service.
- The user will be provided with a username and a password to sign into hCup and access its features.
- An authorized address book allows the registered user to use hCup also for their spouse, children or older relatives.

How to book health services and appointments

In a few steps you can easily book health services and appointments with your smartphone at any time:



- select the booking owner from the address book;
- select the district or the Local Health Authority where to obtain the service;
- select the option among SSN-ALPI by selecting SSN the patient pays only a tax, otherwise by selecting ALPI the patient pays the whole cost of the health service;
- select the option according to the prescription type (paper or electronic prescription);
- fill in the prescription details by scanning the prescription with the smartphone;
- confirm the health services shown in the form;
- select a date from the choices;
- confirm the choice (a booking summary is emailed to the user).











- Users can choose and change their own password.
- Users can refer to their own active booking list.
- hCUP provides geolocation via GPS with maps and directions to reach the destination.
- Users can cancel a booking and the system will email the related confirmation number.
- Users can pay on-line by credit-card or paypal and the system will e-mail the related invoice.
- Users can obtain a copy of a booking summary or an invoice.
- Users can download the medical report.



A Web application to manage users data

A web application has been designed in order to help administrator to manage users data. The administrator can refer to the list of active users and validate new registrations.



Integration

hCup is integrated with external system (Local/National Reception System) in order to read electronic prescriptions, to change prescription status (in charge) and to validate them. Moreover, a notification is sent whenever a booking, cancellation, or payment is done from hCUP to the specialized CUP-software system of the health authority via webservices.